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Focus on what you do best

For 40 years, Agilent has been building and maintaining the instruments you count on to stay competitive and successful. Trust us to protect your investment with a broad portfolio of services, backed by a global network of experienced service professionals dedicated to the productivity of your lab.

Agilent Advantage Service Plans

The best service available for your Agilent instruments

Agilent offers a flexible range of service plans so that you can choose the level of coverage that is best for your lab.

- **Agilent Advantage Gold** – Priority-one coverage for ultimate uptime and productivity
- **Agilent Advantage Silver** – Comprehensive coverage for dependable laboratory operations
- **Agilent Advantage Bronze** – Total repair coverage at a fixed annual price
- **Agilent Repair Service** – Basic coverage for reliable instrument repair

Agilent Advantage service plans include Agilent Remote Advisor for real-time remote monitoring and diagnostics. Through secure internet connections, you can interact with Agilent service professionals, receive detailed asset reports, and configure text or email alerts to notify you before problems occur – helping you to maximize instrument uptime and optimize laboratory workflows.

Get the Agilent Service Guarantee

Should your instrument require service while covered by an Agilent service agreement, we guarantee repair or we will replace your instrument for free.

No other company offers this level of commitment to keep your lab up and running at peak efficiency.

Agilent Compliance Services

Equipment qualification that meets the most stringent requirements

Enterprise Edition Compliance was developed to streamline compliance across your entire lab. Used globally in regulated labs, including standards organizations and regulatory agencies, Enterprise Edition enables you to:

- Improve qualification efficiency by automating protocols across platforms to ensure greater efficiency and minimize regulatory risk
- Standardize your entire compliance operation with robust test designs that work with all your instruments
- Add, remove or reconfigure tests based upon your unique user requirements
- Significantly reduce staff review time with consistently formatted, computer generated, tamper-proof reports



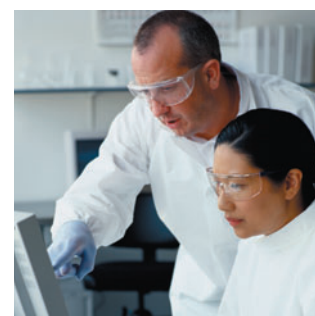
Laboratory decision makers and users ranked Agilent as their first choice for general laboratory compliance services.

Agilent Education and Consulting Services

Our best minds, working for you

Make the most of your instrument with training and consulting from the same experts who designed the instruments, software and processes you use every day.

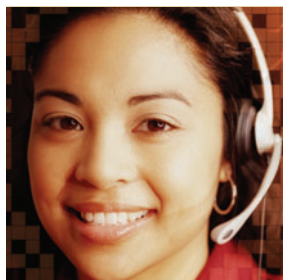
- Classroom and on-site training in instrument operation, troubleshooting and maintenance
- Customized consulting services to meet your lab's unique needs



The Agilent Value Promise – 10 Years of Guaranteed Value

In addition to continually evolving products, we offer something else unique to the industry – our 10-year value guarantee. The Agilent Value Promise guarantees you at least 10 years of instrument use from your date of purchase, or we will credit you with the residual value of the system toward an upgraded model. Not only does Agilent ensure a reliable purchase now, but we also ensure that your investment is just as valuable in the future.

For more detailed information, please go to www.agilent.com/chem/services or contact your local Agilent Services and Support representative.



Technical Support at work for you

Have a hardware, software, application, instrument repair or troubleshooting question? Agilent's technical experts are available to answer your questions. With years of laboratory experience, our technical support specialists can provide in-depth knowledge and experience.

For questions pertaining to supplies found in this catalog, contact your local Agilent office or Authorized Agilent Distributor or visit www.agilent.com/chem/techsupport

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